



simplifying employment JOB DESCRIPTION

What's Your Engagement Title	Biosphere Troubleshooter	FLSA Class	Non-Exempt
Traditional Job Title	Facilities Technician I	Туре	Regular, full-time, hourly
Reports to	Facilities Manager	Travel	Little anticipated
Department	Facilities	Note	Must work weekends and evenings



EMBODY MISCI AS A SPARK HUB & NEIGHBOR FOR OUR GUESTS, OUR PARTNERS AND OUR FELLOW TEAM MEMBERS. WE VALUE AND CREATE SPARKS OF IMAGINATION AND CREATIVITY WITH STEM; WE VALUE OUR ROLE AS A HUB AND FOR HANDS-ON, TRANSFORMATIVE EXPERIENCES THAT INSPIRE CONFIDENCE AND DISCOVERY AND WE ARE A MAGNET FOR STEM EXPLORERS, KID AND ADULT; WE VALUE OUR ROLE AS A NEIGHBOR TO OUR VISITORS AND TO EACH OTHER, CREATING AN ENVIRONMENT OF WELCOME, SUPPORT, AND DYNAMIC CREATIVITY. YOU ARE THE SOURCE OF ENSURING SAFE, COMFORTABLE, AMAZING FULLY-FUNCTIONAL EXHIBITS AND FACILITIES.*

BE PASSIONATE ABOUT PROVIDING WORLD-CLASS SCIENCE CENTER AMENITIES AND PERFORMING THESE CORE ROLES:

- Take ownership of the facility and exhibits, proactively identifying and addressing problems and acting to ensure the best possible conditions and experiences for guests and staff.
- Work diligently at all times to support business operations, perform required duties, accomplish assigned tasks and complete standing work orders with or without specific direction.
- Continuously communicate the status of projects; conditions, progress, challenges and outcomes to teammates, supervisors and internal customers.
- Act on individual initiative and exercise extreme creativity to solve problems; accomplish repairs and complete projects, quickly and effectively and to the greatest extent possible, with on-hand resources.
- Partner with, and support the efforts of all teammates and departments to ensure the best possible outcomes for our guests and the success of the organization.

QUALIFICATIONS AND EDUCATION REQUIREMENTS:

- High school education required; trade school education preferred.
- 1 year in elect-mechanical related maintenance and repair; museum/science center experience preferred.
- Speak and write clearly in English.
- Must <u>not</u> have legal restrictions on working w/children.

Preferred Skills: Apprentice or journey-level electrician, plumber, HVAC or automotive tech; welding, machining; carpentry, electronics, AV tech, OSHA 10- or 30-hour general industry card earned within past 5 years; previous public facility experience. PHYSICAL DEMANDS: WORK IRREGULAR HOURS AS NEEDED, WALK ~5-8 MILES/DAY THROUGHOUT SCIENCE CENTER, LIFT ≤60 LBS. FREQUENTLY, AND STAND ~6-8 HRS/DAY, WITH FREQUENT KNEELING, BENDING, TWISTING; USE LARGE AND SMALL TOOLS FREQUENTLY AND DRIVE A FORKLIFT. WE HAVE A HANDICAPPED-ACCESSIBLE FACILITY WITH ELEVATORS AND RAMPS AND WILL ACCOMMODATE AS NEEDED UNDER AMERICANS WITH DISABILITIES ACT. WE ARE AN EQUAL-OPPORTUNITY EMPLOYER.

*HOW DO YOU CREATE MOMENTS TO IGNITE A SPARK, BUILD ATTRACTION TO OUR HUB, AND BE A NEIGHBOR FOR MISCI: You Ignite SPARKs when you smile while applying your special fix-it powers.

You attract people to our HUB when you dust the stuff that only the tallest visitors can see, and reach beneath an exhitibt to pick up a dropped scrap before anyone else notices it.

You are a NEIGHBOR when you see a family that is lost or confused, and you escort them to the exhibit or theater for which they are working.

Reviewed By:	M. Nevala	Date:	2/42017
Approved By:	J. Anderson	Date:	February 6, 2017

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Page 1 of 2

L. Simms

This is a list of the general duties, hours, and expectations for the stated position. The associate who fills this role may be asked to perform other duties as assigned. At all times, associates are expected to help our guests be surprised, discover highlights of the museum and Midtown, be curious about offerings of the Science Center, experience new items in a positive way, and love the wonder that is Detroit. Creativity is valued and reliability is prized; we are in a guest-relations business and we represent a welcoming, tolerant, educational, and fun environment.



INTERNAL POSTING

INTERNAL POSTING FOR FACILITIES TECHNICIAN 2/6/2017 TO 2/13/2017

PUBLIC POSTING FOR FACILITIES TECHNICIAN 2/14/2017 UNTIL FILLED

Internal applicants should submit a cover letter and resume to John Anderson. john.anderson@mi-sci.org

(It is not necessary for internal applicants to complete a job application for this position.)

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